

## Welcome Letter

Dear Patient,

Thank you for choosing The Art of Healing to assist you with your health and wellness journey. It is our privilege to serve you!

In preparation for your appointment and to answer any questions that you may have, please familiarize yourself with the information below.

## **Preparing for your Appointment**

Please wear comfortable, loose fitting clothes not skinny jeans for your treatment. For women, please no sports bras. We will provide sheets and/or blankets to ensure your comfort during the treatment.

Please eat a little of something before coming for your treatment. Your treatment will be more relaxing if you are not hungry.

Please do not come to your appointment intoxicated from alcohol or recreational drugs.

## **Appointment Policy**

At times, we may be closed for vacation or holidays and will inform you in advance to ensure continuity of your treatment. On occasion, we may be forced to close due to inclement weather and will inform you as soon as possible.

All cancellations must be made 24 hours in advance. Cancellations made less than 24 hours in advanced or missed appointments will be charged the full rate. Exceptions can be made for emergency situations.

If you are less than 30 minutes late for your appointment, we will do our best to provide you a treatment within your remaining time. If you arrive more than 30 minutes late, we may not be able to provide you with a treatment. You will still be charged in full as a missed appointment.

## **Rates/Payments**

The Initial Consultation Acupuncture Appointment/Treatment for 1.5 hours is \$130. Follow up 75 minute appointments are \$105. We ask that you pay at the time of service. We accept cash, checks, Mastercard, Visa, Discover and Health Savings or Flexible Savings Plan credit cards. You will be responsible for any fees associated with a returned check.

Facial Rejuvenation Acupuncture Appointment: approximately 1.5 hours for \$215. Package of initial 10 treatments series: \$1805 – 16% discount Package of 5 maintenance treatments: \$990 – 8% discount Microneedling: 1 hour \$185

## Insurance

Unfortunately, we do not accept insurance, at this time. We can provide you with an invoice with the medical codes for reimbursement from your insurance company, if that is an option.

# What to expect at the end of your treatment

Please be kind to yourself after the treatment. Dress warmly, remember to hydrate well with water and listen to your body. Rest, if necessary. If there are any unusual or new symptoms that arise, please do not hesitate to call or email us immediately with any questions.

We look forward to meeting you soon.

Warmly, The Art of Healing